

PATIENTS' RIGHTS

NEURO Medical Centre

When receiving health and therapeutic services, the patient has the right to:

1. To receive services that meet the requirements of current medical knowledge, which are provided with due diligence, in conditions that meet professional and sanitary requirements, in accordance with the principles of professional ethics.
2. To be informed about his/her state of health, diagnosis, proposed and possible diagnostic, therapeutic and treatment methods, the foreseeable consequences of their application or abandonment, the results of treatment or therapy and prognosis.
3. To respect the confidentiality of information relating to the patient by those providing healthcare and therapeutic services, in particular concerning his state of health.
4. Give or refuse consent to the provision of medical and therapeutic services.
5. Respect for privacy and dignity.
6. Access to medical records concerning their health and the health and therapeutic services provided.
7. To object to the opinion or decision of the doctor and therapist.
8. Respect for their private and family life.

A full description of patients' rights is contained in the Act on Patients' Rights and Patients' Ombudsman.

Contact to the Patient Ombudsman's Office is possible via a toll-free telephone hotline: 800 190 590.